



HP Pavilion 15-bk020wm Touchscreen Replacement

This guide will walk you through the process of replacing the touchscreen in HP Pavilion 15-bk020wm.

Written By: Meshayla Block



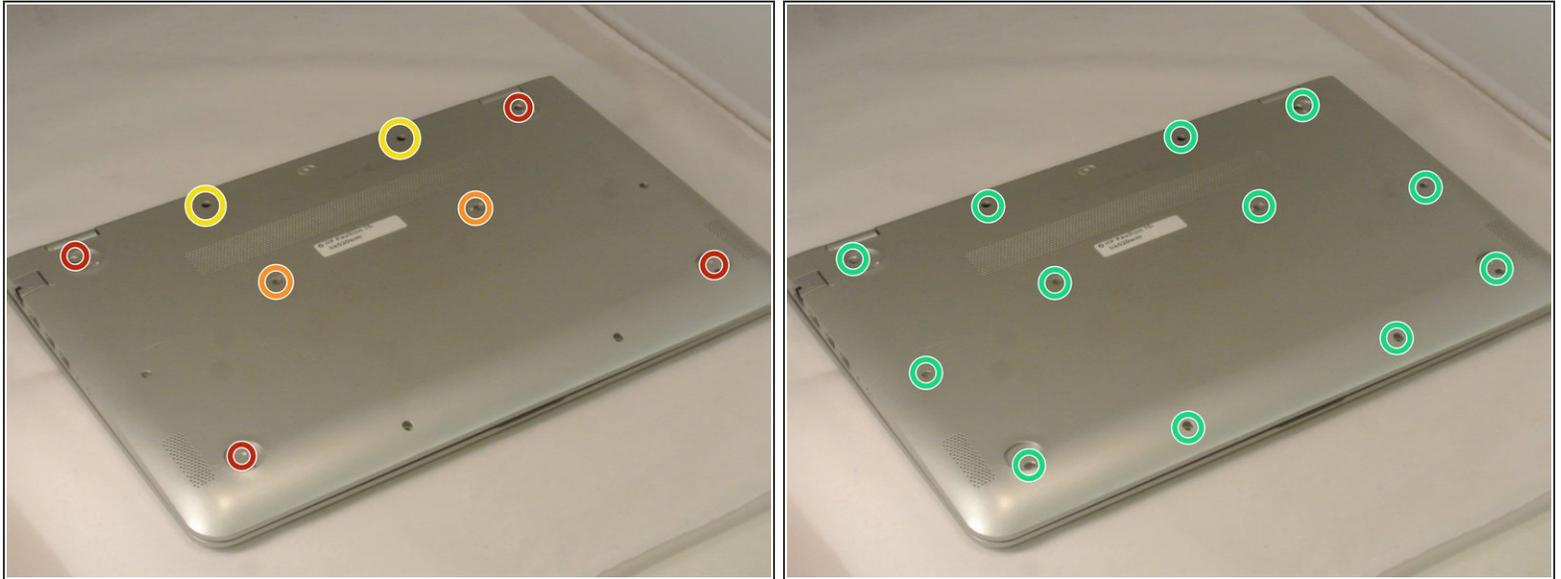
INTRODUCTION

This guide will assist you to replace the touchscreen for HP Pavilion 15-bk020wm there are prerequisite guide to get to the touchscreen. Be sure to disconnect your device from the power source and ensure it is powered down.

TOOLS:

- [Spudger](#) (1)
 - [iFixit Opening Tools](#) (1)
 - [Phillips #00 Screwdriver](#) (1)
 - [Tweezers](#) (1)
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Step 1 — Keyboard Cover



i Before you begin, turn the laptop off and unplug it from the power source.

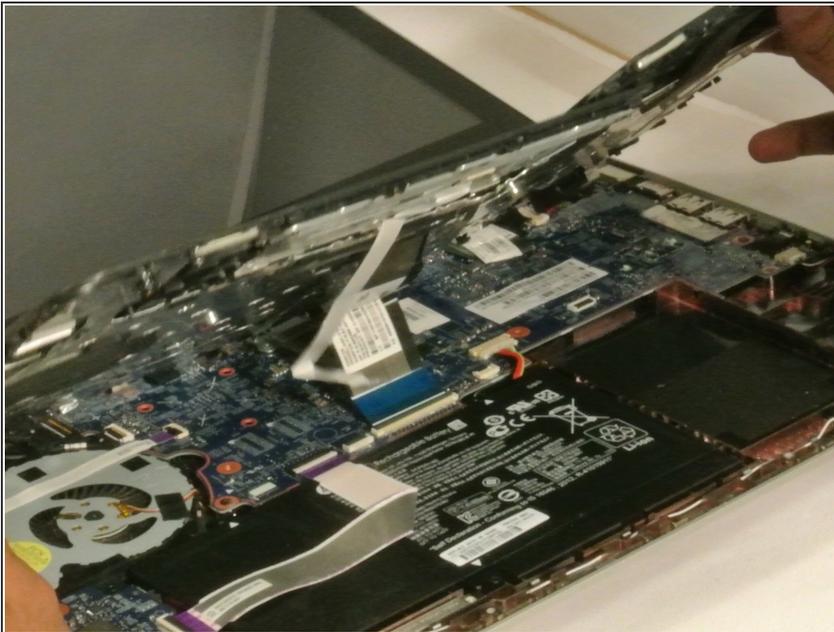
- Remove the 4 computer feet. (Our device didn't have these; they can be taken off with a plastic spudger.)
- Remove the two screw cover strips.
- Remove the two screw cover plugs.
- Unscrew all 12 screws (size: Phillips M2.5×7.0) from the bottom of the computer.

Step 2



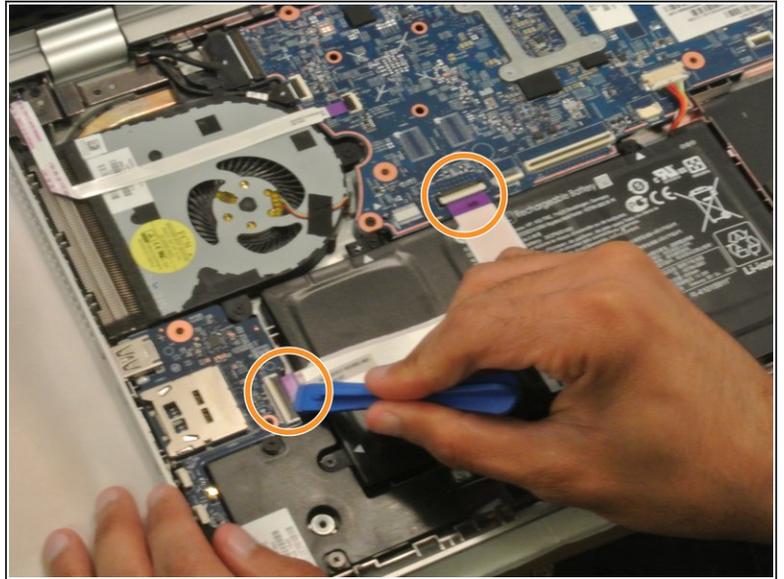
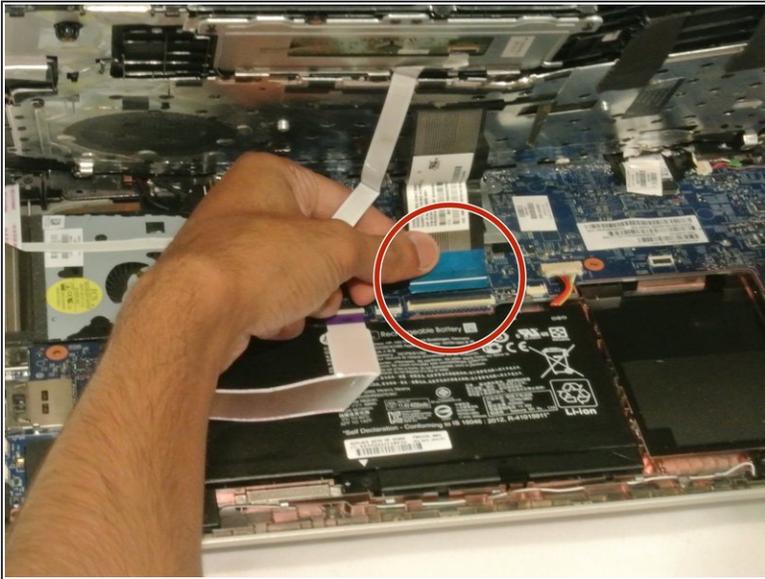
- Turn the computer over to the front.
- Open the laptop.
- Use a plastic pry tool to pry up the keyboard cover near the hinge on both the right and left side, and work your way towards the touchpad.

Step 3



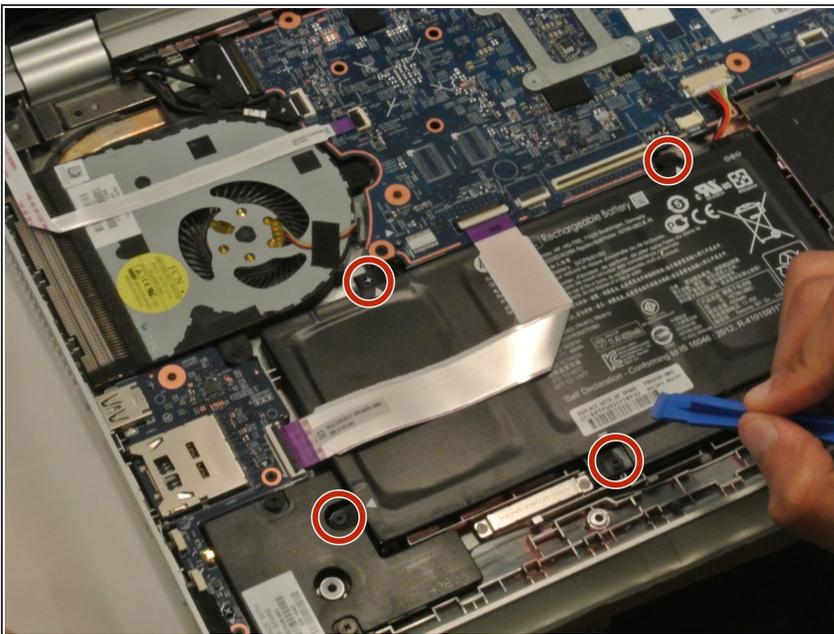
- Tilt the keyboard cover up slightly.
- ⚠ Do not fully remove the keyboard, as it is still attached to the laptop by some cables.

Step 4 — Battery



- Detach the blue [ZIF cable](#) from the bottom of the laptop.
- Use a plastic opening tool to flip up the two ZIF cables connecting the battery to the motherboard.

Step 5



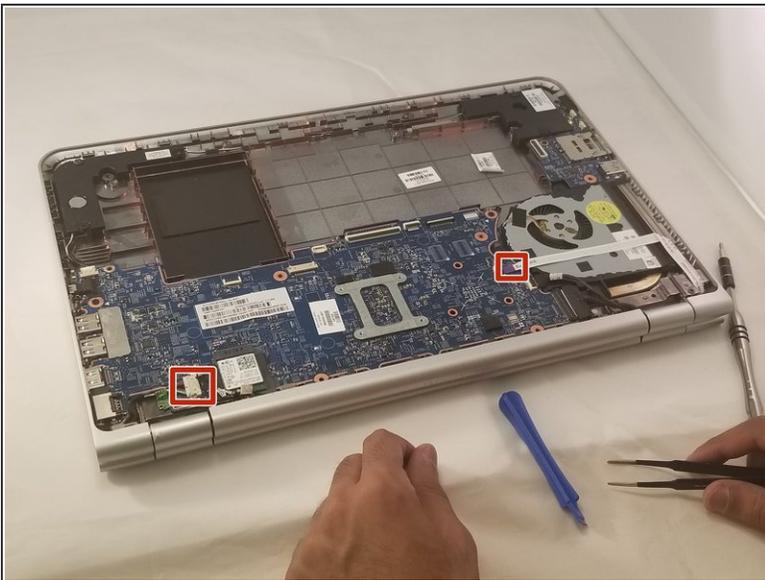
- Remove the four Phillips M2.5x4.4 screws using the Phillips 00 located along the perimeter of the battery.

Step 6



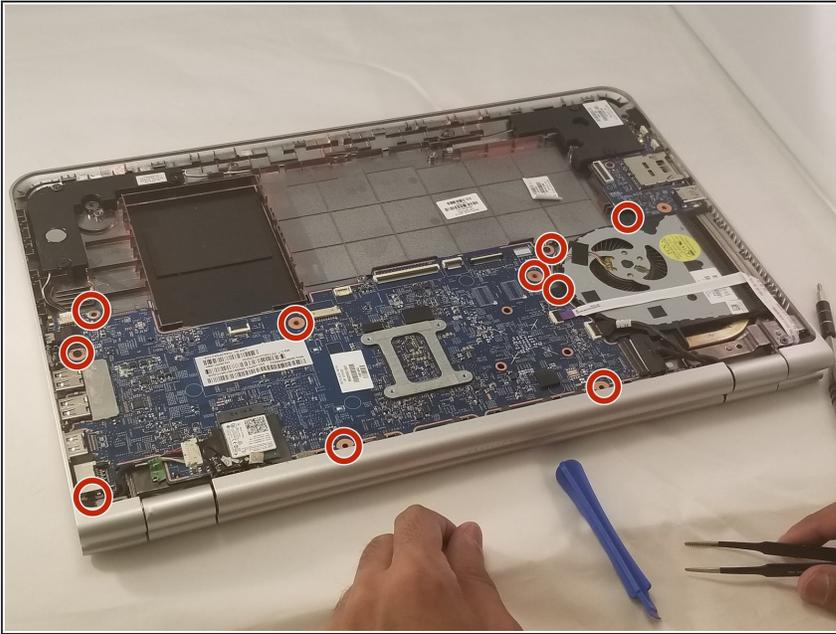
- Lift the damaged battery from the laptop.
- Insert the new battery.

Step 7 — Touchscreen



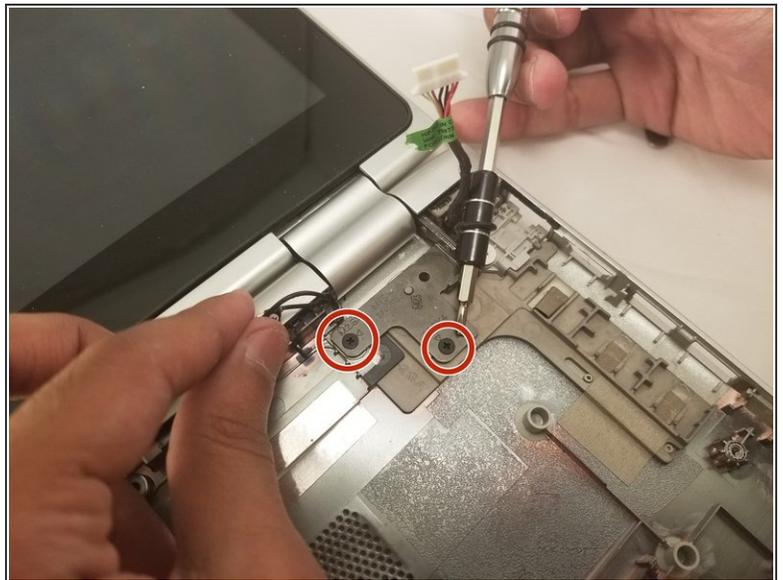
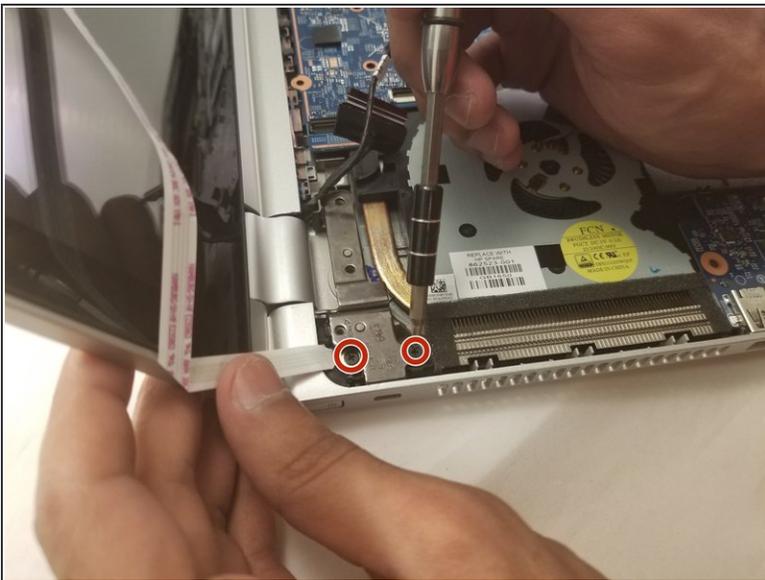
- Detach the two cables from the motherboard.

Step 8



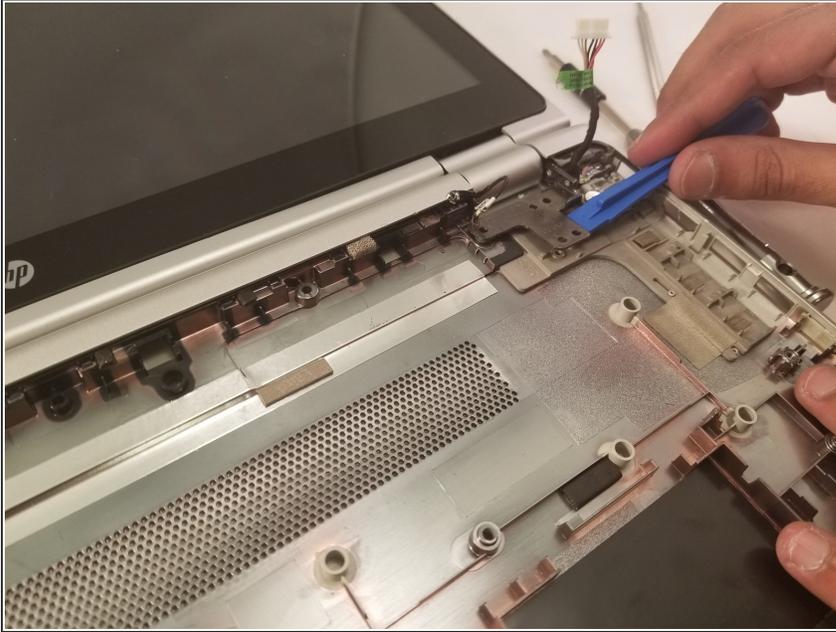
- Unscrew all ten screws (M2.5x4.4) using the Phillips 00 screwdriver from the motherboard. Be sure to unscrew the fan as well.
- Lift the motherboard with the fan.

Step 9



- Unscrew the screen from the laptop body using Phillips 00. Screw size: M2.5x4.4

Step 10



- Lift the touchscreen hinges using the plastic opening tool to detach the screen.
- Obtain the new touchscreen to connect to your device.

To reassemble your device, follow these instructions in reverse order.