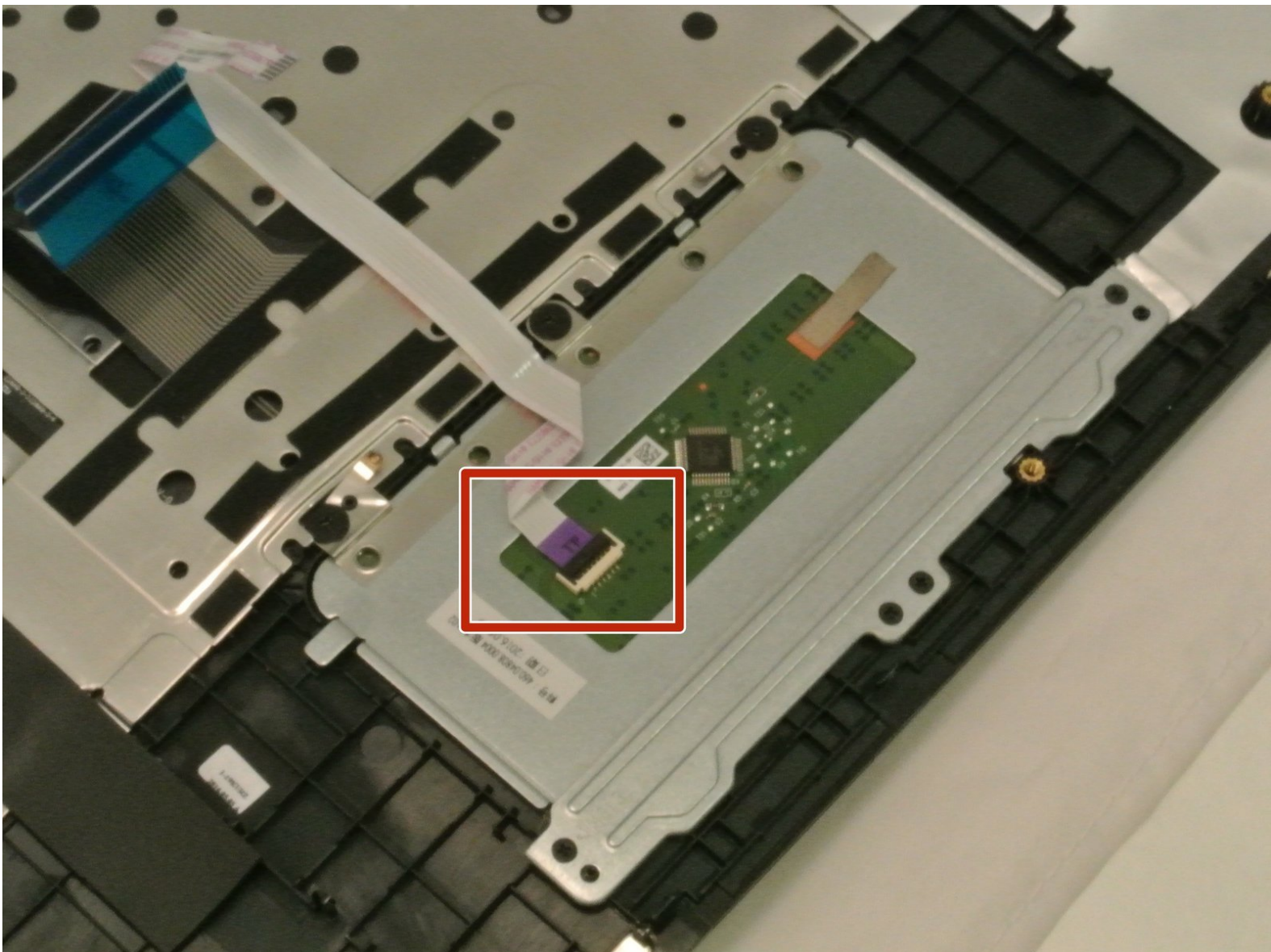# HP Pavilion 15-bk020wm Touchpad Replacement

This guide will walk you through the process of replacing a non-responsive touchpad in an HP Pavilion 15-bk020wm laptop.

Written By: Meshayla Block

www.iFixit.com
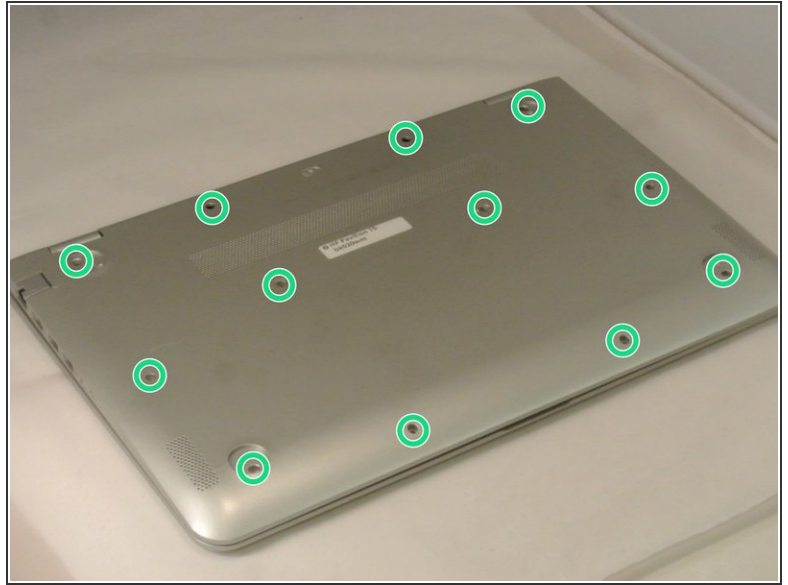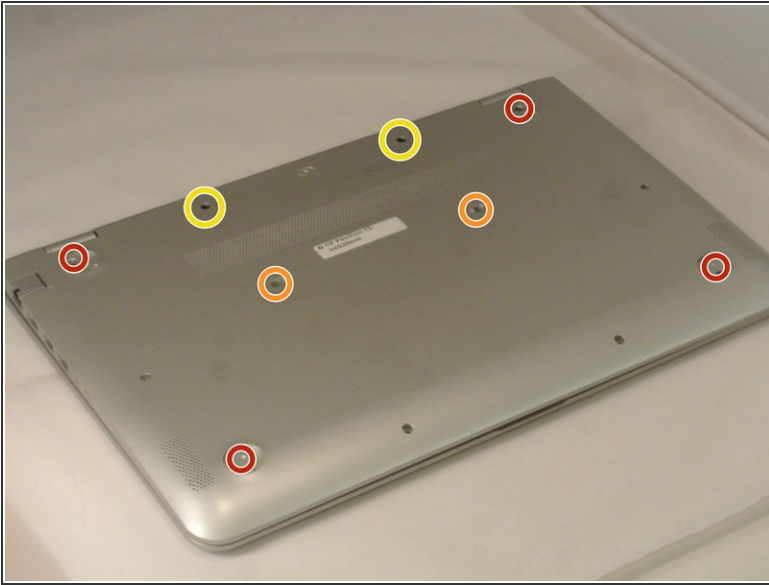
INTRODUCTION

This guide will assist you in replacing the touchpad on your HP Pavilion 15-bk020wm device.

🔧 TOOLS:

- Spudger (1)
- iFixit Opening Tools (1)
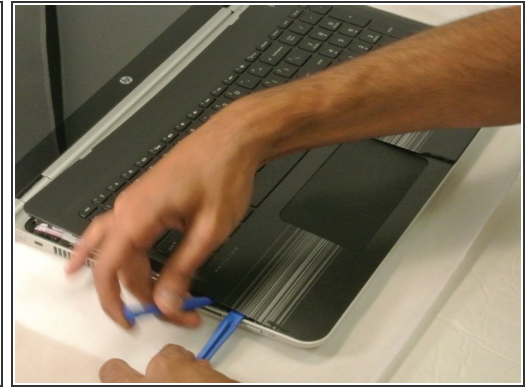- Phillips #00 Screwdriver (1)

Step 1 — Keyboard Cover

(i) Before you begin, turn the laptop off and unplug it from the power source.

● Remove the 4 computer feet. (Our device didn't have these; they can be taken off with a plastic spudger.)

● Remove the two screw cover strips.

● Remove the two screw cover plugs.

● Unscrew all 12 screws (size: Phillips M2.5×7.0) from the bottom of the computer.

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Step 2

- Turn the computer over to the front.

- Open the laptop.

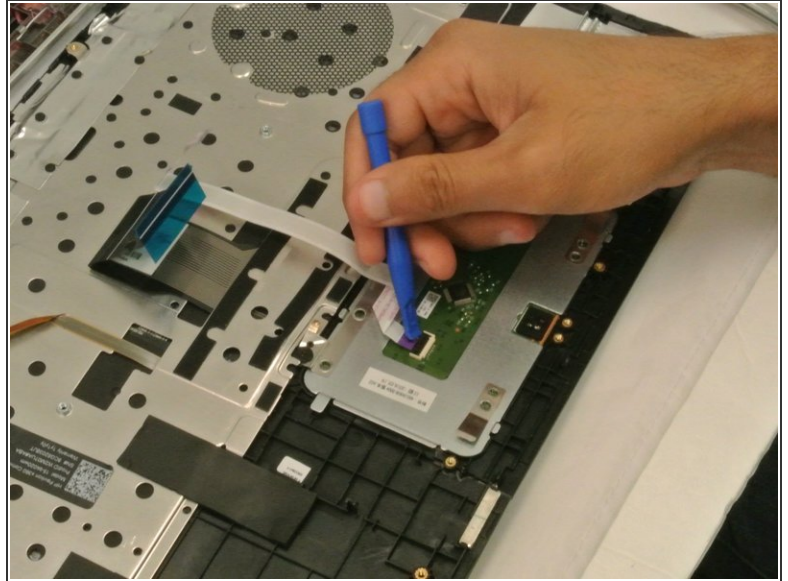- Use a plastic pry tool to pry up the keyboard cover near the hinge on both the right and left side, and work your way towards the touchpad.
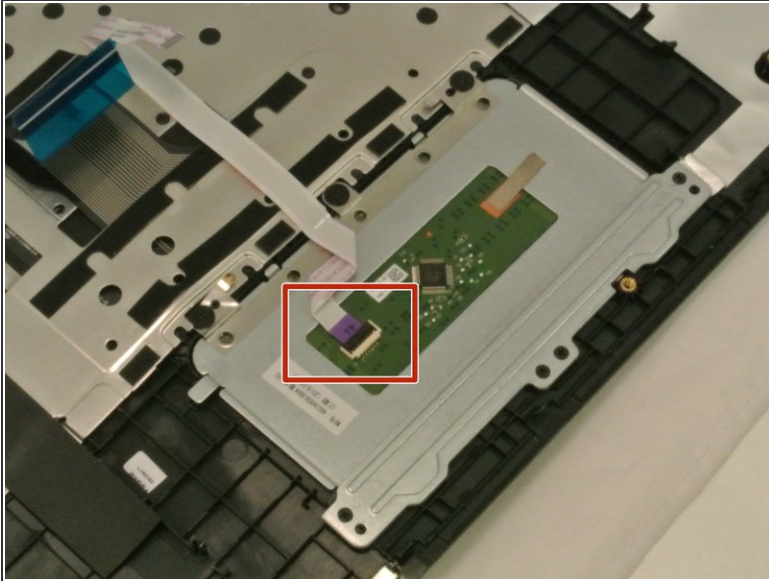
Step 3

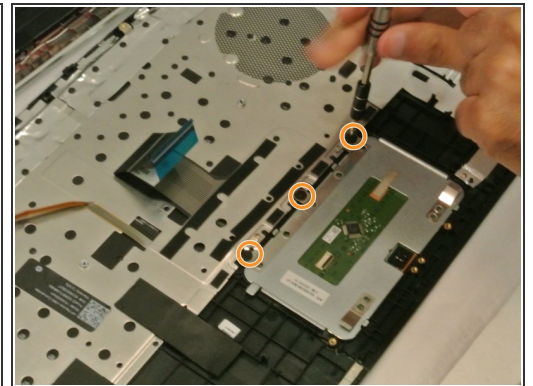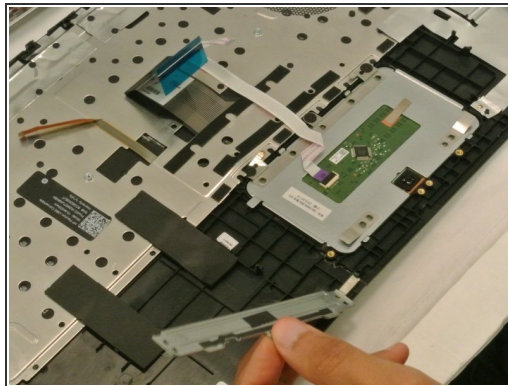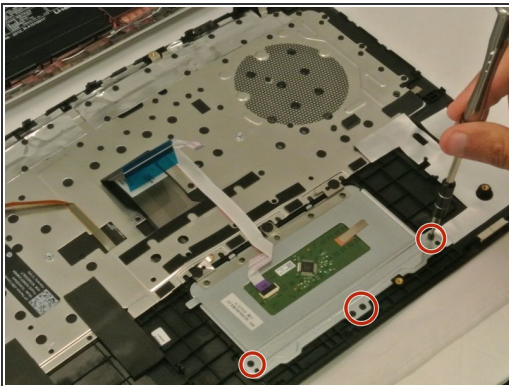- Tilt the keyboard cover up slightly.

- ⚠️ Do not fully remove the keyboard, as it is still attached to the laptop by some cables.

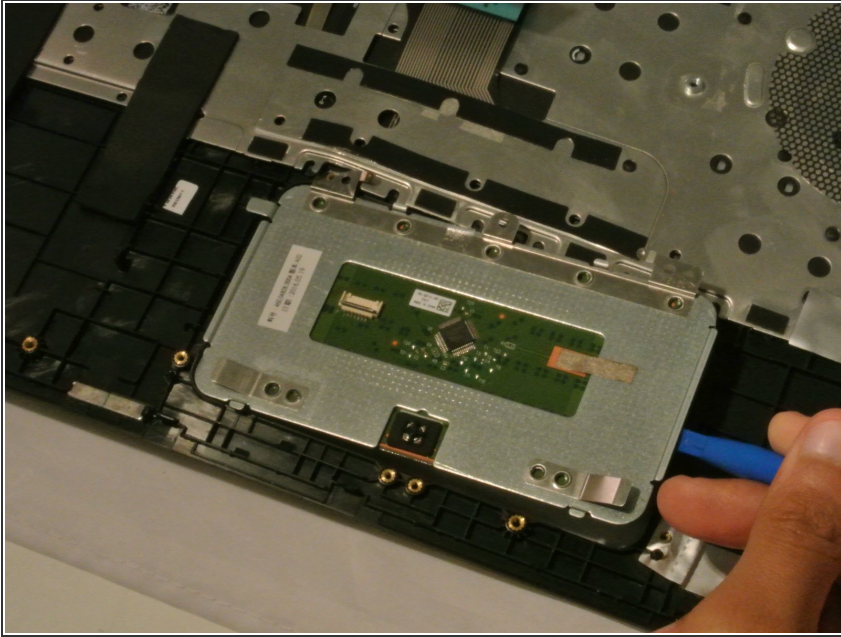www.iFixit.com

Step 4 — Touchpad

- After taking the keyboard cover off of the device, flip it over and locate the purple and white cable.

- Using the plastic opening tool, flip the ZIF connector open and detach the touchpad cable.

Step 5

- Unscrew the three screws at the bottom of the touchpad using the #00 Phillips screwdriver.

- Life the bottom security piece off of the touchpad.

- Unscrew the three top screws using the same #00 Phillips screwdriver.

Step 6

- Using the plastic opening tool, lift the touchpad off of the keyboard cover.

To reassemble your device, follow these instructions in reverse order.

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