



# How to recover Chrome OS to its original factory state

If you have problems with your chromebook, use...

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# INTRODUCTION

If you have problems with your chromebook, use this to get into recovery mode to restore your chromebook or to get into dev mode.

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## TOOLS:

[Fingers](#) (1)

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### Step 1 — How to recover Chrome OS to its original factory state



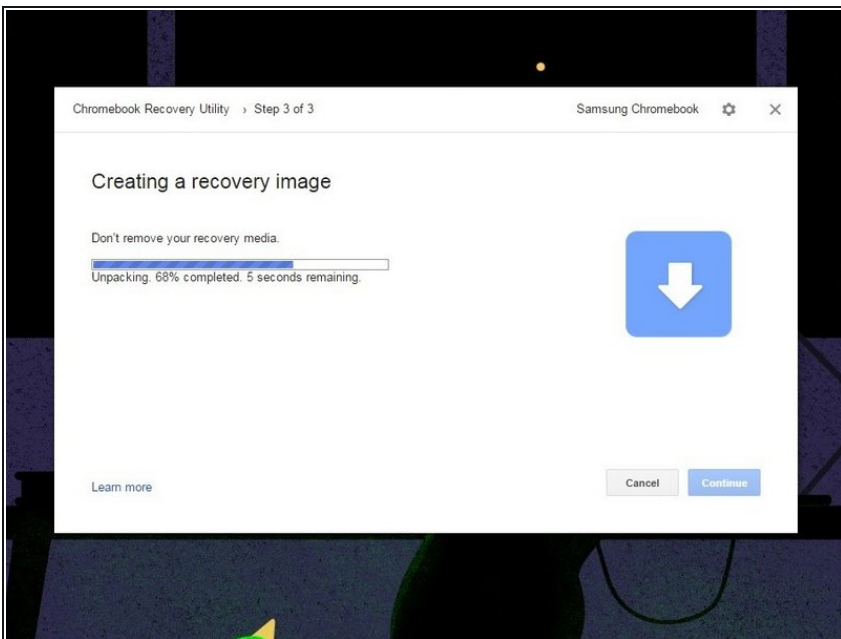
- Backup any data on the hard drive since this will be wiped out when you decide to get a fresh Chrome OS.



## Step 2



- Step 2: Once that's completed, you will need the use of 3 fingers: One to hold escape, one to hold the refresh button, and one to poke the power button.
- If done correctly, your Chromebook will reset and have a screen that will tell you that you're in recovery mode.
- From here, you can enter dev mode or restore to a new Chrome OS.

## Step 3



- Install the Chromebook Recovery Utility Chrome App from the [Chrome Web Store](#).
-  you need a SD card or thumb drive with 8 GB or more.
-  **Make sure you select the correct Chromebook model! Selecting the wrong model will not work and you will have to restart the process!!**

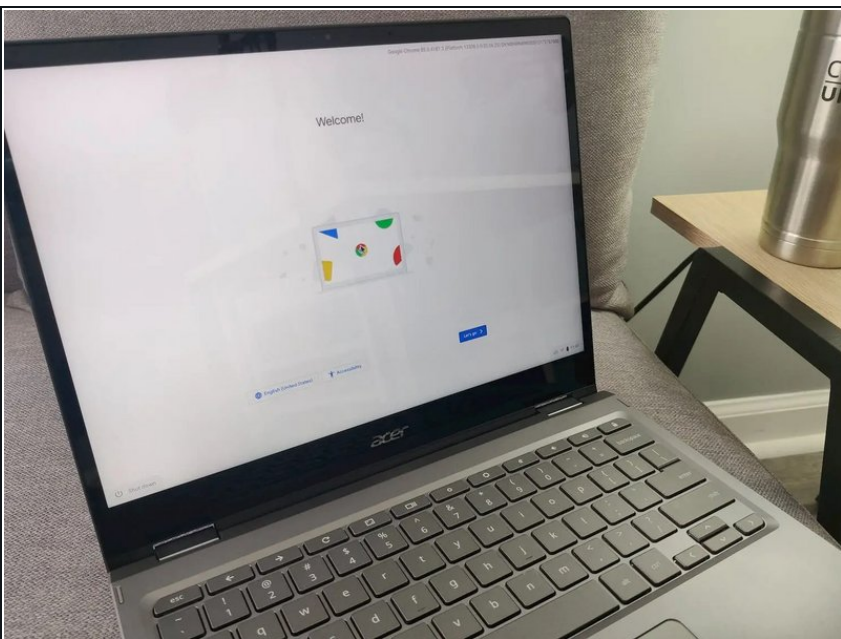
## Step 4



- Step 4: Once you download the OS, put it on a fresh and wiped out USB or SD card and insert it in the Chromebook, but not the USB 3 ports.

**⚠** Once the Chromebook has read the USB/SD card, this is the point of no return (for your hard drive at least)

## Step 5



- Let the Chromebook do its thing.
- Once it's done, you should go back to the original setup process and you are good to go!

To reassemble your device, follow these instructions in reverse order.