



HP Stream 11-d010nr Keyboard Replacement

Learn how to replace an HP Stream 11 keyboard that isn't working.

Written By: Josh Corrigan



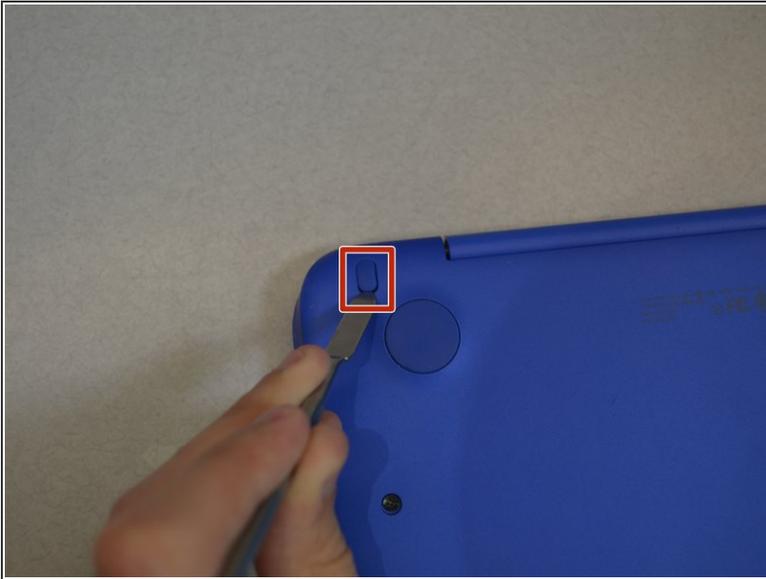
INTRODUCTION

Sometimes the keyboard of an HP Stream 11-d010nr will start to behave sub optimally, such as unresponsive or sticky keys. This guide will show you how to replace it.

TOOLS:

- [iFixit Opening Tools](#) (1)
 - [Phillips #1 Screwdriver](#) (1)
 - [Spudger](#) (1)
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Step 1 — Keyboard



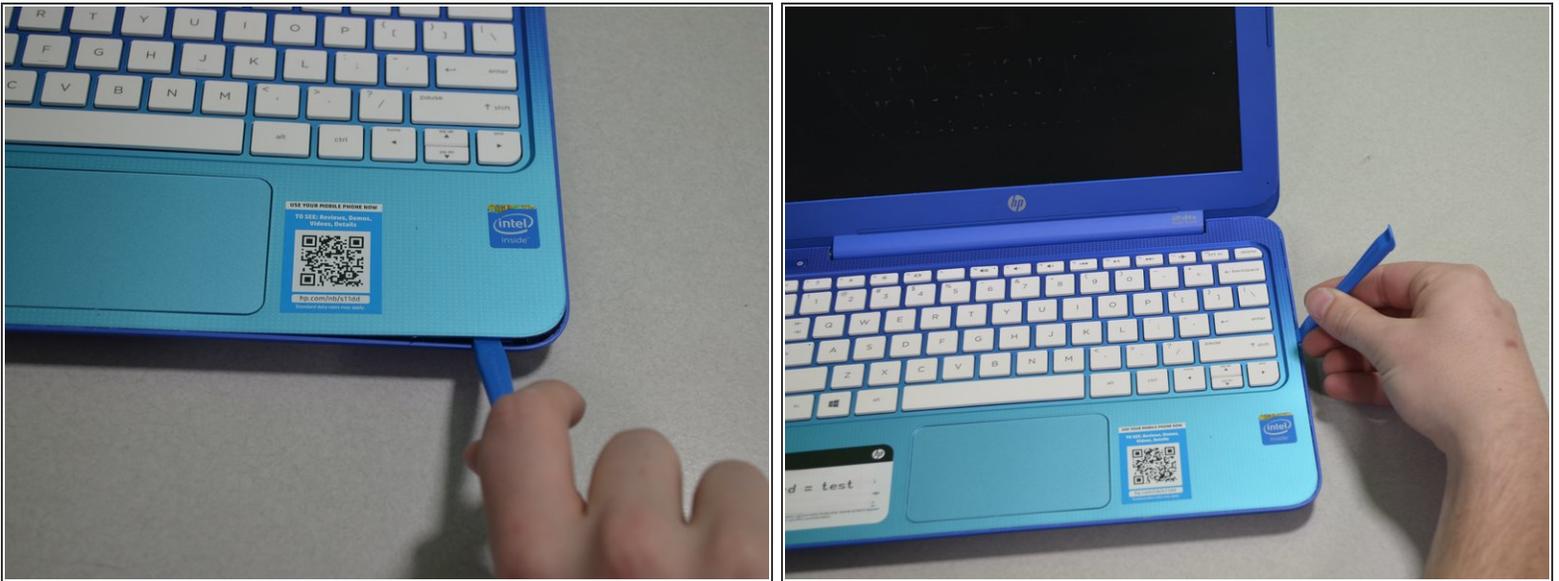
- ⓘ Unplug and turn off the HP Stream 11 before disassembling the device.
- Pry off the two elliptical rubber inserts (one in each corner).
- Pry off the two circular rubber inserts below the removed elliptical inserts (one in each corner).

Step 2



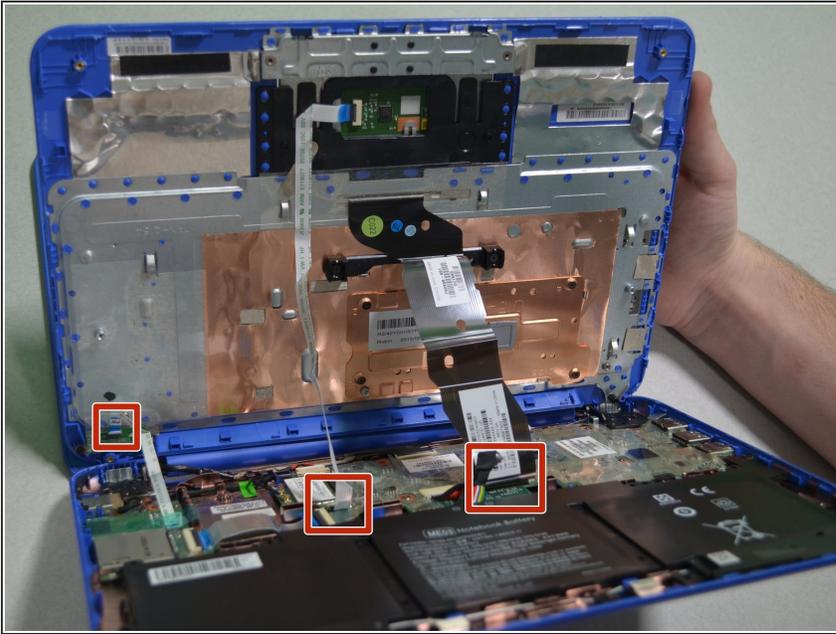
- Remove the eleven 5.6 mm Phillips #1 screws.

Step 3



- Using an iFixit opening tool, pry open the case to separate the keyboard from the main body.
- ⓘ HP Stream 11s tend to be really difficult to open. If your device is not opening with a standard iFixit opening tool, use a nylon spudger, then the metal spudger, or a metal Jimmy as the last resort.
- ⚠ When using the metal spudger or Jimmy, be careful not to bring these tools into contact with any electronic components of the device as this can damage the device.

Step 4



- ⚠ Slowly lift the keyboard as there are multiple ribbon cables that could easily be damaged if lifted with force.
- Carefully lift the keyboard and locate the three ribbon cables connecting the main body of the laptop to the keyboard.

Step 5



- Using your fingernail, lift the flaps on the ZIF connectors that are securing the three ribbon cables.
- Carefully disconnect the three ribbon cables.

Step 6



- Lift the keyboard out of the laptop to remove it from the device.

To reassemble your device, follow these instructions in reverse order.