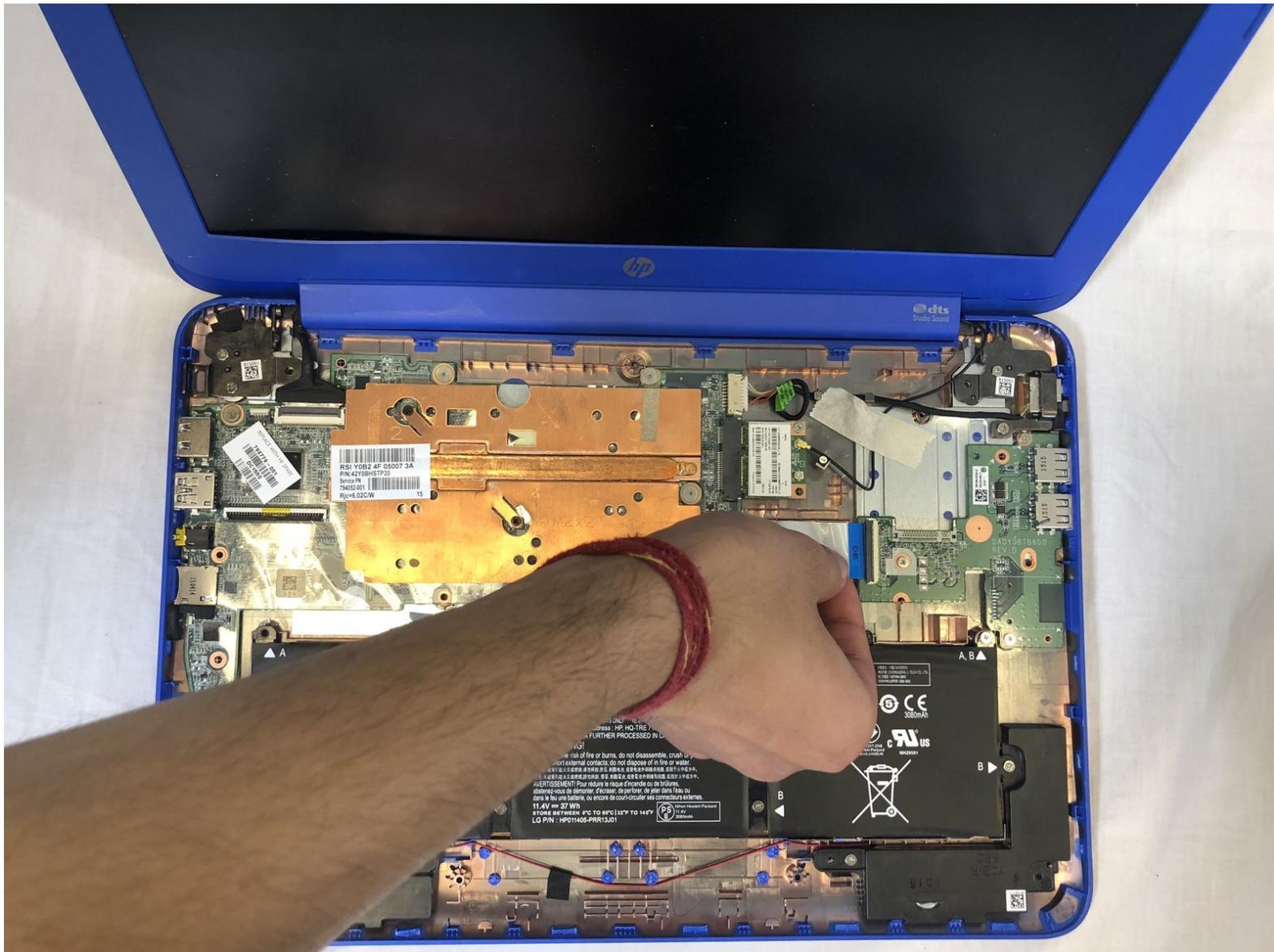




# HP Stream 13-c010nr USB Port Replacement

How to replace the USB port on a HP Stream 13-c010nr laptop.

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## INTRODUCTION

This guide will teach you how to replace the USB Ports on the HP Stream 13-c010nr.

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### TOOLS:

- [Phillips #0 Screwdriver](#) (1)
  - [Spudger](#) (1)
  - [Precision Tweezers Set](#) (1)
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## Step 1 — HP Stream 13-c010nr Disassembly



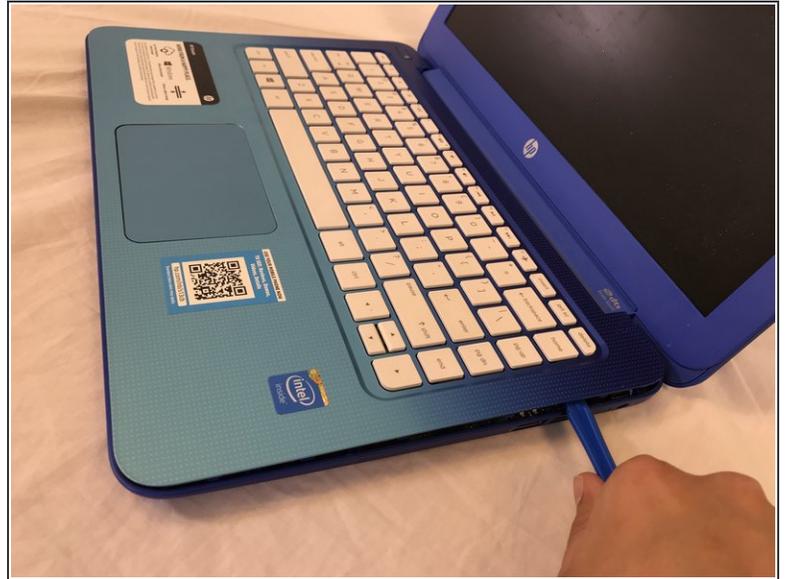
- Remove the five rubber feet from the bottom of the laptop with a plastic opening tool.

## Step 2



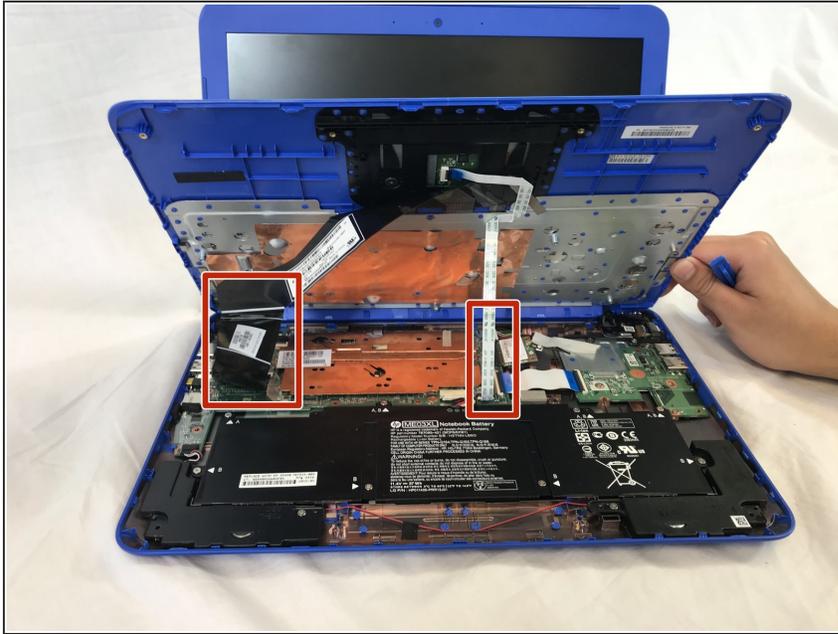
- Remove the thirteen 5mm Phillips #0 screws from the bottom case.

## Step 3



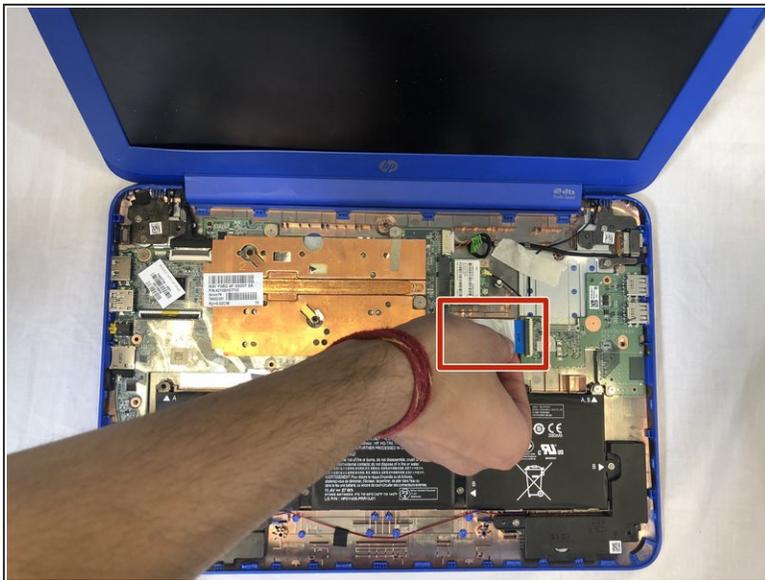
- Flip the laptop over and open it up.
- Wedge a plastic opening tool between the keyboard and bottom case, pry upwards to separate the two pieces.
- Lift up the keyboard.
- ⓘ Ribbon cables still connect the two pieces.

## Step 4



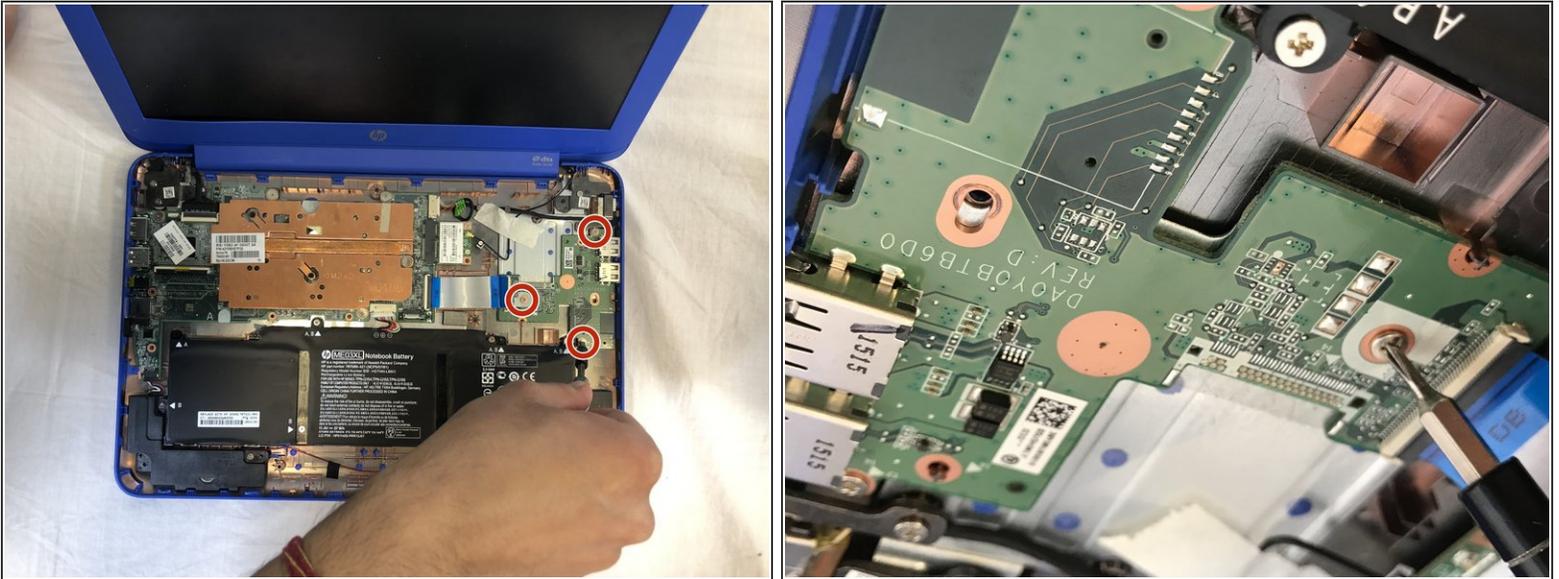
- Use a spudger to flip up the retaining flaps on the keyboard ribbon cable [ZIF](#) sockets.
- Pull up the ribbon cables from their sockets.

## Step 5 — USB Port



- Use a spudger to flip up the retaining flap on the USB port ribbon cable [ZIF](#) socket.
- Pull the ribbon cable out of the socket.

## Step 6



- Remove the three 3mm Phillips #0 screws from the USB port.
- Pull out the USB port.

## Step 7



- ⚠ Remove the chip containing the two USB Ports.

To reassemble your device, follow these instructions in reverse order.