



HP Pavilion 17-g119dx RAM Replacement

This guide will show you how to locate and remove your RAM in your HP Pavilion 17-g119dx Laptop.

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INTRODUCTION

This guide will show you how to replace the random access memory card or RAM in your laptop. To perform the replacement, you will need a Phillips head screwdriver and a plastic opening tool to pop open the keyboard.



TOOLS:

- [iFixit Opening Tools](#) (1)
 - [Phillips #00 Screwdriver](#) (1)
-

Step 1 — Battery



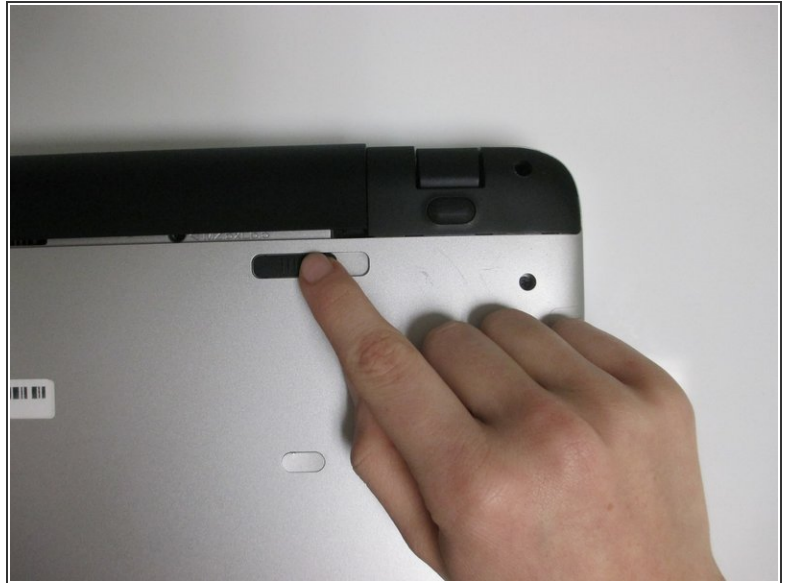
- Close your laptop and turn it over so that the bottom is facing up.

Step 2



- In the upper left hand corner, slide the bar with the lock icon to the right. This will unlock the battery.

Step 3



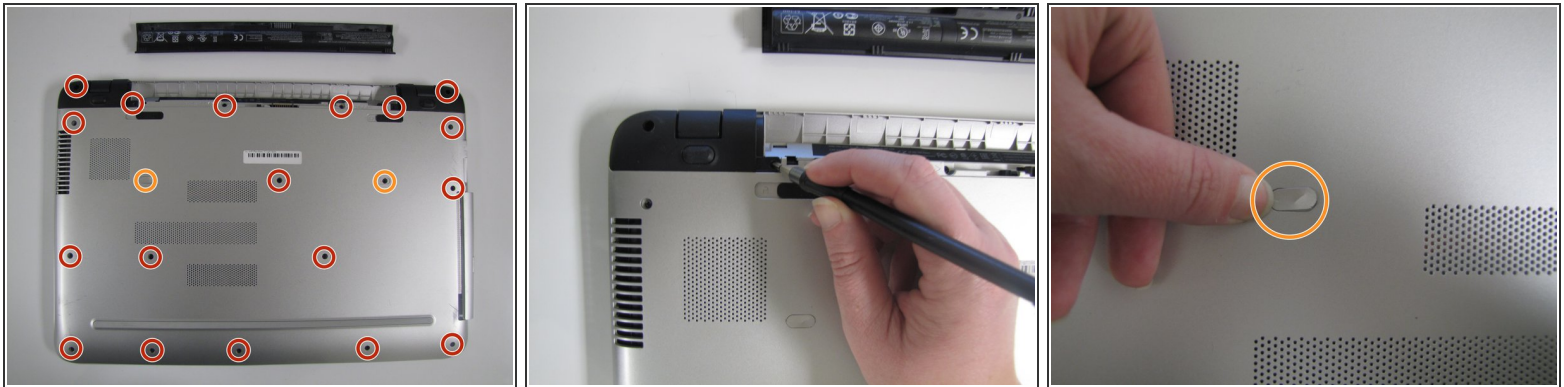
- Slide the bar with the battery icon, on the right of your laptop, to the left to release the battery.

Step 4



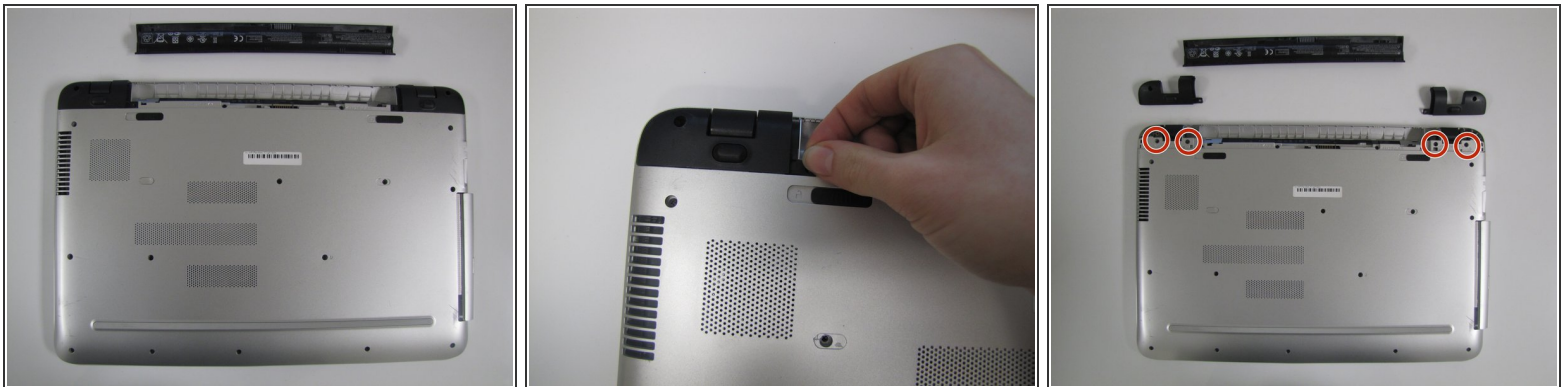
- Grab the battery and remove it from the laptop.

Step 5 — RAM



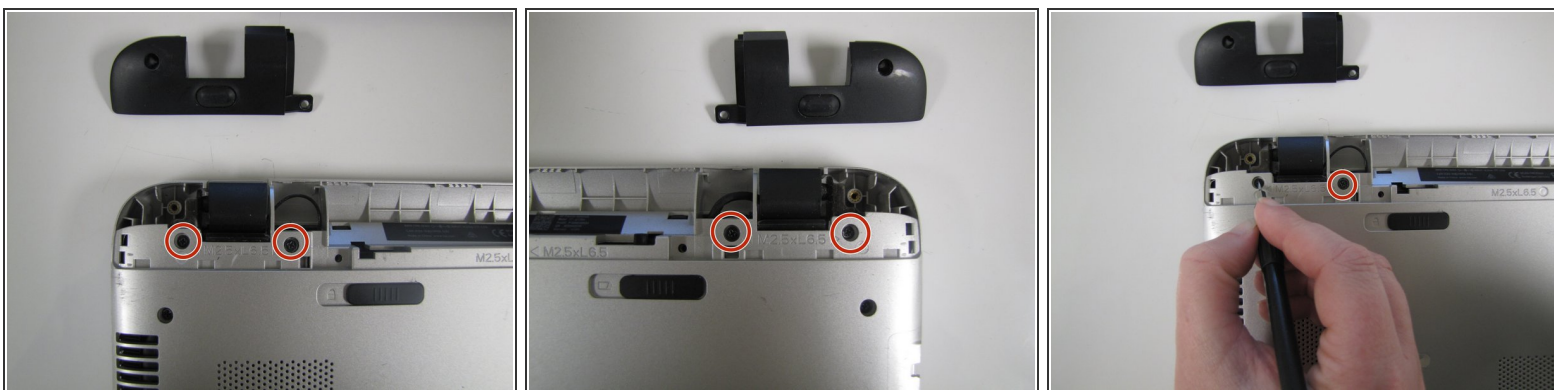
- Remove the twenty 6.5mm screws using the Phillips #00 screwdriver.
- Two of these 6.5mm screws are covered by a silver sticker. Remove the sticker by gently scraping your finger nail under the sticker and then remove the screws.

Step 6



- Remove the black corner covers on either side of the battery to reveal four additional 6.5mm Phillips #00 screws.

Step 7



- Remove the four 6.5mm Phillips #00 screws that were underneath the black corner covers.

Step 8



- On the right-hand corner of the laptop, remove the CD-ROM by pressing the small button on the side. Pull it out of the laptop, and set it to the side.

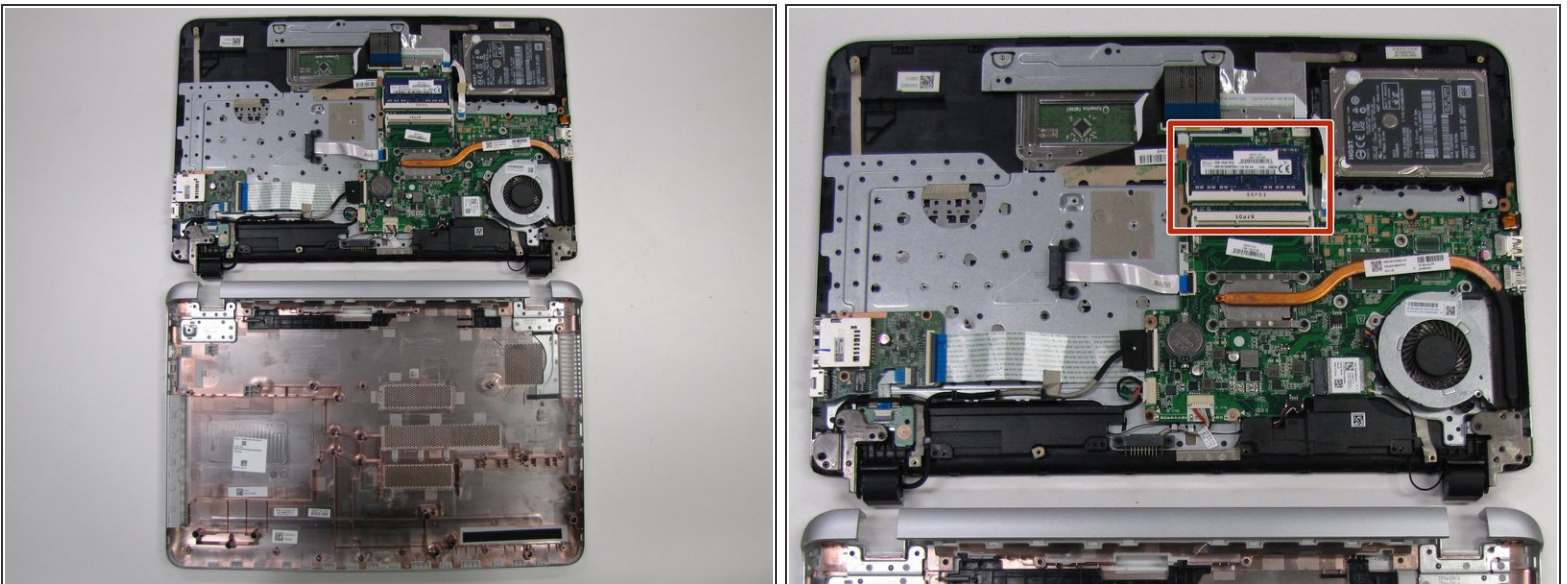
Step 9



⚠ Make sure that all screws and the CD-ROM Drive are removed before trying to complete this step to prevent damaging your laptop. During this step, you will likely hear loud crackling noises. This is normal.

- Flip the computer back over with the screen facing up and open the laptop.
- Use the [Plastic Opening Tool](#) to separate the face plate from the backing.

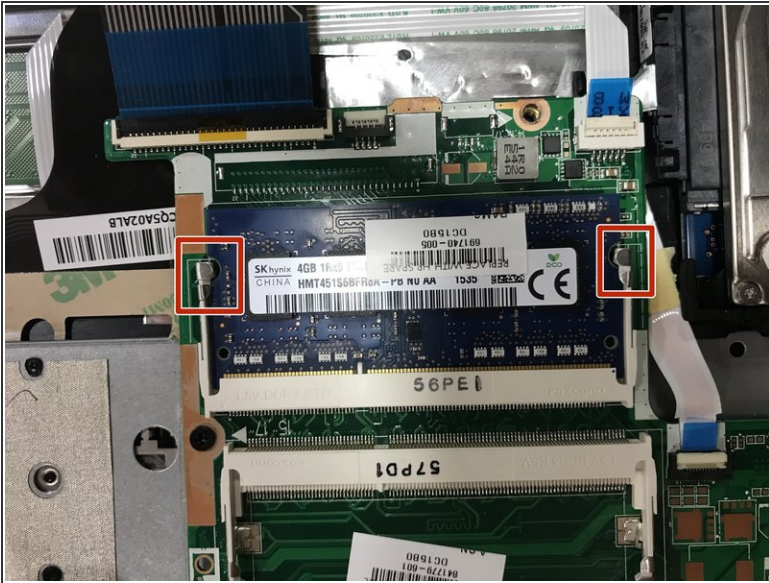
Step 10



- After running the [Plastic Opening Tool](#) along the sides, you can gently lift the keyboard up and on top of the screen to access the RAM.
- The RAM will be located above the Motherboard and next to the Processor.

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Step 11



- Release the RAM by pulling the two white levers away from the sides of the RAM.

Step 12



- Pull the RAM up and out of the laptop to remove it.
- ☑ When reassembling, be sure to insert the RAM at the same angle it came out. Then push it down into place.

To reassemble your device, follow these instructions in reverse order.